

# SUNTEK® PAINT PROTECTION FILM LIMITED WARRANTY



Eastman Performance Films, LLC (the "Manufacturer") warrants SunTek® paint protection film (hereinafter defined as the "Product(s)") as set forth herein. This limited warranty is valid only if the Product application was performed by a SunTek dealer or installer ("Dealer") in the United States or Canada in accordance with Manufacturer's application procedures and applicable law. In no event whatsoever will Manufacturer be responsible for improper or faulty installation of the Product.

This limited warranty applies only to the Products. The Products are intended and warranted for use only on fully cured OEM (original equipment manufacturer) vehicle painted surfaces. This warranty is automatically void if installed over repainted, aftermarket painted or vinyl surfaces. Vehicle surface repainting is not covered under this warranty. In the event of a warranty claim, the Manufacturer is not responsible for the reapplication of any ceramic coatings. This warranty explicitly does not cover Product installed on non-painted surfaces including but not limited to, headlights, indicator lights, chrome or carbon fiber trim. This warranty is made solely to the original purchaser and may not be transferred.

Dealers are not authorized to modify or extend this limited warranty in any manner. This Product is to be used only in compliance with all applicable laws. Warranty coverage is invalid if the Product is subjected to abuse, improper care or use of abrasive or unapproved cleaning agents or in the event that any type of non-wax coating or supplemental clear coat, other than ceramic coating, is applied to the Product. The Manufacturer assumes no liability for damage to Product or vehicle resulting from improper installation or care.

The durability and level of hydrophobic property can be influenced by environmental conditions and other variables beyond Manufacturer's control (e.g., road treatment chemicals and cleaning substances/frequency) and therefore is not covered under warranty. THE MANUFACTURER ALSO DISCLAIMS ANY DAMAGES OR STAINS CAUSED BY OUTSIDE FORCES.

If any Product specified herein fails to conform to the limited warranty during the warranty period, the purchaser may obtain replacement Product, as well as removal of non-conforming Product and installation of replacement Product, at no charge to the purchaser, at any SunTek Dealer anywhere in the United States or Canada, per the warranty coverage stated herein. The obligations of the Manufacturer under this warranty are limited to the remedies set forth herein. Proof of purchase and completed warranty registration card will be required by the Dealer to substantiate any warranty claim. Do not mail this warranty registration card; it is for purchaser to retain with the original receipt. Dealer must complete all of the information on such card.

The Manufacturer warrants professionally sold and applied SunTek® Paint Protection Film as set forth below:

SunTek® Paint Protection Film (the "Product(s)")	Warranty Period (from date of purchase)	Cracking	Bubbling	Yellowing	Discoloration
PPF C and Matte	5 Years	✓	✓	✓	Not covered
Ultra Series Gloss, Matte, Defense, Tack	10 Years	✓	✓	✓	Not covered
Altered Black	10 Years	✓	✓	Not covered	✓
Reaction	12 Years	✓	✓	✓	Not covered

Except as prohibited by applicable law, the Manufacturer hereby disclaims liability for any incidental, special, consequential or punitive damages arising from any cause whatsoever, except as expressly provided herein. The Manufacturer hereby excludes and disclaims any and all express warranties and, except during the applicable warranty period set forth herein, also excludes and disclaims any and all implied warranties, including the implied warranties of merchantability and fitness for a particular purpose.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

Installation or use of the Product in a manner that violates any applicable law is a misuse of the Product and voids all warranty coverage, whether express or implied. It is the vehicle owner's responsibility to ensure compliance with all applicable laws.

Please follow all Product recommended care instructions. Limited warranty coverage is invalid if the Product is subjected to abuse, improper care or use of abrasive or unapproved cleaning agents. The Manufacturer assumes no liabilities for damage to the Product or the vehicle resulting from improper care.

Do not accept this warranty registration card if the Dealer has not completed all vehicle, Dealer and Product information.

## IN THE EVENT YOU NEED WARRANTY SERVICE:

- 1) Locate your original receipt and your limited warranty registration card as proof of eligibility for warranty
- 2) Call your local SunTek Dealer to make an appointment for inspection, repair or replacement

To locate a Dealer, visit [suntekfilms.com/dealerzip](http://suntekfilms.com/dealerzip) or call 1.888.321.5111 for assistance.

## RECOMMENDED CARE FOR SUNTEK® PAINT PROTECTION FILM

For maximum performance of the Product, it is recommended that care consistent with the vehicle manufacturer's specifications for the exterior surfaces be followed. In addition:

- 1) To maintain the life and looks of SunTek® PPF and to maintain warranty coverage, do not wash or wax vehicle for a minimum of 3 days following Product installation. If average daily temperature falls below 55 °F, do not wash or wax vehicle for a minimum of 7 days following Product installation.
- 2) Following this period, periodic washing and waxing is recommended. Hand wash with soap and water. Wax once or twice a year with a non-abrasive wax for added protection and to maintain gloss. To prevent lifting, avoid automatic car washes and spraying the Product edges with a high pressure nozzle hose, high powered pressure steam or a power washer.

The Product may take up to 30 days to fully cure and during this period there may be some haze and condensation.

**Purchaser must retain this warranty card and present it (with the original receipt) as proof of eligibility for warranty.**

Purchaser Information	Name	Telephone	Email Address			
	Address	City/State/Province	Zip/Postal Code			
Vehicle	Year	Make	Model	VIN	Install Date	Month / Day / Year
Product Family	Product Master Roll Number					
Film Installed on	Hood <input type="checkbox"/>	Fender <input type="checkbox"/>	Mirror <input type="checkbox"/>	Bumper <input type="checkbox"/>	Grill <input type="checkbox"/>	Other _____
Dealer	Name	Telephone	Email Address			
	Address	City/State/Province	Zip/Postal Code			