

Clearshield® Pro - Limited Warranty



1. DEALER: Please initial the box of the film type purchased where indicated:

	Clearshield Pro ACTIV	Clearshield Pro Hydro	Clearshield Pro Color Black Gloss/Black Matte	Clearshield Pro	Clearshield Pro Matte
Dealer Initial Appropriate Box:					
Warranty Period:	12 years	10 years	10 years	7 years	7 years

2. Warranty Coverage: Saint-Gobain Solar Gard LLC ("SGSG") warrants all SGSG paint protection film (listed above, the "Products") against yellowing, cracking, crazing, bubbling, peeling, delamination, adhesive failure, or any other failure due to manufacturer's defect; ; provided and on the condition that the Products were properly sold and installed on an appropriate automobile paint surface by an authorized dealer in accordance with all recommended installation procedures, and subject to the conditions described below in the "Not Covered by Warranty" section 5.

In addition, SGSG warrants Clearshield Pro Color Black Gloss and Black Matte against excessive or unusual change of color, for the period of the applicable warranty coverage.

3. Covered Persons/Companies: This warranty is provided and applies only to (1) paint protection film dealer who purchased the Product from SGSG or from a SGSG distributor; and (2) the registered owner of the automobile at the time the Product was installed. This warranty is the sole and exclusive warranty provided by SGSG to the persons and entities described above for the Products purchased. This warranty is not transferable or assignable.

4. Warranty Period: This warranty coverage begins on the date the Product was installed and extends for the period of time applicable for the particular Product as indicated in the applicable box in section 1 above.

5. Not Covered by Warranty: This warranty is voided by, and SGSG does not cover and hereby disclaims all liability for any loss, damage, expense or cost, resulting from any one or more of the following:

1. Installation of the Product (whether or not (i) performed by dealer; or (ii) the installer is "Certified" by SGSG); or
2. Improper product care, maintenance or cleaning; or
3. Product abuse; or
4. Non-automotive applications or non-complying film uses; or
5. Damage to the paint finish or the film caused by road debris, collisions, impacts, abrasions, scratches, removal; or
6. Any other acts, occurrences, defects, faults or damages not caused by SGSG.

THIS WARRANTY ONLY APPLIES TO PRODUCT INSTALLED IN THE UNITED STATES AND CANADA.

6. Limitations: THIS LIMITED WARRANTY CONSTITUTES THE SOLE AND EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY SGSG AND IS GIVEN IN

LIEU OF, AND SUPERSEDES AND REPLACES, ALL OTHER EXPRESS OR IMPLIED WARRANTIES AND/OR AGREEMENTS, INCLUDING, BUT NOT LIMITED TO, ALL WARRANTIES IMPLIED BY LAW, SUCH AS THE IMPLIED WARRANTY OF MERCHANTABILITY AND WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.

IN THE EVENT OF ANY DEFECT IN, OR FAILURE OF, THE PRODUCT, OR IN THE EVENT THE PRODUCT FAILS TO PERFORM AS REPRESENTED OR EXPECTED, SGSG WILL PROVIDE REPLACEMENT PRODUCT AND REASONABLE LABOR CHARGES TO AN AUTHORIZED WARRANTY SERVICING DEALER. DEALER WARRANTY CLAIM PAYMENTS ARE LIMITED TO THE AMOUNT SET FORTH IN THE SGSG DEALER WARRANTY CLAIMS PAY-OUT SCHEDULE NOT TO EXCEED THE ORIGINAL INVOICE AMOUNT. FOR PURPOSES OF THIS WARRANTY, THE ORIGINAL INVOICE AMOUNT INCLUDES THE PRICE OF THE PRODUCT AND INSTALLATION LABOR PAID AT THE TIME OF THE INITIAL INSTALLATION. PROVIDED, THAT IF THE SAME PRODUCT IS NOT AVAILABLE SGSG MAY REPLACE WITH A SIMILAR PRODUCT AT ITS SOLE DISCRETION.

IN NO EVENT SHALL SGSG BE LIABLE OR RESPONSIBLE FOR ANY OTHER COSTS, ATTORNEY'S FEES, EXPENSES, LOSSES OR DAMAGES (REGARDLESS OF WHETHER THEY ARE DEEMED TO BE DIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL) THAT ARE IN ANY WAY RELATED TO THE CLEARSHIELD PAINT PROTECTION FILM, INCLUDING BUT NOT LIMITED TO, ANY PROPERTY DAMAGE, THE QUALITY OF THE FILM, THE USE OF THE FILM, ANY DEFECT IN THE FILM OR ANY FAILURE OF THE FILM TO PERFORM AS REPRESENTED OR EXPECTED. SGSG IS NOT LIABLE FOR ANY PAINT FINISH DAMAGE.

SOME STATES/PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. SOME STATES/PROVINCES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE/PROVINCE TO STATE/PROVINCE.

SGSG's total liability, whether for breach of contract, warranty, negligence, strict products liability, or commission of any other tort, violation of any statute, regulation, or ordinance, or otherwise, is limited to the purchase price of the particular Product and installation labor sold under this warranty as stated on the original invoice.

In the event that it is necessary to replace defective film, any such replacement will not extend the duration of this warranty coverage. All warranty claim payments will be made to the warranty repair service provider who has been authorized by SGSG to perform the warranty service pursuant to the terms of this warranty.

Oral or written statements by any party other than in this warranty should not be relied upon by you, and are not part of this warranty. NO OTHER PERSON OR ENTITY, INCLUDING THE DEALER, HAS ANY AUTHORITY OR POWER TO MODIFY OR EXTEND THIS WARRANTY.

THIS LIMITED WARRANTY CAN ONLY BE MODIFIED BY A WRITTEN AGREEMENT SIGNED BY AN OFFICER OF SGSG.

A CUSTOMER INFORMATION

Name: _____

Address: _____

City: _____ State/Province: _____ Zip /Postal Code: _____

Daytime telephone number: _____

B DEALER INFORMATION

Name/Company name: _____

Address: _____

City: _____ State/Province: _____ Zip /Postal Code: _____

Telephone number: _____

E INVOICE AMOUNT

Product amount: _____

Labor: _____

Subtotal: _____

Sales tax: _____

Total: _____

I hereby acknowledge that I have read the terms of this warranty, and I agree to the terms and conditions of this warranty. I acknowledge that this warranty is not valid unless signed below.

Customer signature: _____ Date: _____

Dealer signature: _____ Date: _____

Retain this completed document with proof of purchase in your records.

C PRODUCT INSTALLATION INFORMATION

Film Location/Type:

☐ Partial Front _____ ☐ Full Front _____

☐ Full Car _____ ☐ Miscellaneous _____

Roll Number: _____

Date of installation: _____

D AUTOMOBILE INFORMATION

Make: _____ Model: _____

Year: _____ VIN # (last 6 digits): _____

7. CUSTOMER AND DEALER PLEASE NOTE: The above information must be completed by the dealer (and the customer) at the time of installation of the Product in order to make a warranty claim at a later date. PLEASE PRINT CLEARLY. WARRANTIES THAT ARE NOT LEGIBLE AND/OR DO NOT PROVIDE COMPLETE INFORMATION MAY DELAY PROCESSING OF WARRANTY CLAIMS AND/OR RESULT IN THEIR DENIAL.

FOR PROPER CARE AND MAINTENANCE, SEE THE CARE AND MAINTENANCE INSTRUCTIONS FOR THE PRODUCT INCLUDED WITH THIS WARRANTY PACKET, OR YOU CAN OBTAIN A COPY OF THE CARE INSTRUCTIONS AT <https://www.solargard.com/automotive/automotive-products/automotive-warranties>.

8. To Make a Warranty Claim: SGSG reserves the right to verify eligibility for this warranty coverage, and to inspect the affected area prior to approving a claim. To make a warranty service claim, it is required that the following steps be followed:

- 1 All warranty claims must be approved by SGSG prior to commencement of any warranty service for manufacturer's defects.
- 2 Contact your original installing dealer to initiate a warranty service claim. If your original installing dealer is not accessible, contact Solar Gard's Warranty Service Department at solargardwarranties@saint-gobain.com.
- 3 In order to process a warranty claim, a Solar Gard dealer must receive the following warranty claim support materials:
 - a) A copy of this fully completed Warranty agreement.
 - b) Proof of purchase from the installing dealer. This information is best provided by keeping a copy of your proof of purchase invoice attached to your warranty agreement.

4. Upon completion of the warranty repair service, the customer will be required to sign a warranty repair claim form. This form will enable the dealer to be reimbursed for the warranty repair service.
5. All warranty claim payments will be made to the warranty repair service provider who has been approved in advance by SGSG to perform the warranty service pursuant to the terms of this warranty.
6. All warranty repair service claims must be submitted to SGSG by the authorized warranty repair service provider within forty-five (45) days of completion of the warranty work. For warranty claims greater than \$2,500.00, the authorized warranty repair service provider must obtain written pre-approval from SGSG before beginning the warranty repair service.

For additional warranty claim questions contact:

Solar Gard
Warranty Service Department
E-mail: solargardwarranties@saint-gobain.com
Phone 866-572-1922