

# Transferable\* Automotive Limited Warranty Plus

\*Not all products listed in this warranty are transferable. Please see details below.



**1. DEALER: Please initial the box of the film type purchased where indicated:**

	XenithIR® Ceramic	VortexIR® Ceramic	Quantum®	HP Supreme	NR Supreme	Solstice®	Galaxie™	HP Charcoal	HP Smoke® Plus	NR Charcoal	NR Smoke® Plus
<b>Dealer Initial Appropriate Box:</b>											
<b>Warranty Period:</b>	Limited lifetime	Limited lifetime	Limited lifetime	Limited lifetime	Limited lifetime	5 years	Limited lifetime	Limited lifetime	Limited lifetime	5 years	5 years
<b>Warranted against demetallization:</b>	No	No	Yes	Yes	No	No	No	Yes	Yes	No	No
<b>Warranted against excessive or unusual change of color:</b>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No

**2. Warranty Coverage:** Saint-Gobain Solar Gard LLC ("SGSG") warrants all SGSG window film (listed above, the "Products") against adhesive failure, bubbling, cracking/crazing, delamination, peeling, or other manufacturer's defect; provided and on the condition that the Products were properly sold and installed on an appropriate automobile glass surface by an authorized dealer in accordance with all recommended installation procedures, and subject to the conditions described below in the "Not Covered by Warranty" section 6.

**3. Additional Warranty for Certain Products:** SGSG also warrants the Quantum, HP Supreme, HP Charcoal and HP Smoke Plus Product against demetallization for the period of the applicable warranty coverage. No warranty against demetallization is provided for the NR Supreme, Galaxie, Solstice, NR Charcoal, NR Smoke Plus, VortexIR Ceramic and XenithIR Ceramic.

SGSG also warrants Quantum, HP Supreme, NR Supreme, Solstice, Galaxie, VortexIR Ceramic and XenithIR Ceramic against excessive or unusual change of color, for the period of the applicable warranty coverage. However, no such warranty is provided for HP Charcoal, HP Smoke Plus, NR Charcoal, and NR Smoke Plus Products.

**4. Covered Persons/Companies:** This warranty is provided and applies only to (1) independent window film dealer who purchased the Product from SGSG or from a SGSG distributor; (2) the registered owner of the automobile at the time the Product was installed; and (3) subsequent purchaser of the automobile, who properly transfers the warranty in accordance with the process referenced below in section 9. **This warranty is the sole and exclusive warranty provided by SGSG to the persons and entities described above for the Products purchased.**

**5. Warranty Period:** This warranty coverage begins on the date the Product was installed and extends for the period of time the original registered owner of the automobile owns the automobile; except, in the case of Solstice, NR Charcoal and NR Smoke Plus the warranty coverage extends only for a period of five (5) years from the date of the original Product installation. **Warranty Transfer:** If within five (5) years of original Product installation, the original registered owner sells the automobile and properly transfers the warranty to the subsequent purchaser as provided below, this warranty will transfer to the subsequent purchaser for the remaining period of time up to five (5) years from original Product installation. **This warranty terminates upon any sale of the automobile unless the warranty is transferred as provided below.** Warranty coverage for Solstice, NR Charcoal and NR Smoke does not transfer to a subsequent purchaser at any time.

**6. Not Covered by Warranty:** This warranty is voided by, and SGSG does not cover and hereby disclaims all liability for any loss, damage, expense or cost, resulting from any one or more of the following:

1. Installation of the Product (whether or not (i) performed by dealer; or (ii) the installer is "Certified" by SGSG); or
2. Improper product care, maintenance or cleaning; or
3. Product abuse; or
4. Glass breakage; or
5. Non-automotive applications and/or non-complying film uses; or
6. Any other acts, occurrences, defects, faults or damages not caused by SGSG.

THIS WARRANTY ONLY APPLIES TO PRODUCT INSTALLED IN THE UNITED STATES AND CANADA.

This Product is to be used in compliance with all applicable laws, statutes, rules, regulations and ordinances ("Laws") of the applicable country, state, province or local jurisdiction including, without limitation, tinted window laws.

FAILURE TO COMPLY WITH SUCH LAWS VOIDS THE WARRANTY. IT IS THE AUTOMOBILE'S OWNER'S RESPONSIBILITY TO COMPLY WITH ALL APPLICABLE LAWS.

**7. Limitations:** THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY SGSG FOR THE PRODUCT PURCHASED. THIS WARRANTY IS GIVEN IN LIEU OF, AND SUPERSEDES AND REPLACES, ALL OTHER EXPRESS OR IMPLIED WARRANTIES AND/OR AGREEMENTS, INCLUDING, BUT NOT LIMITED TO, ALL WARRANTIES IMPLIED BY LAW, SUCH AS THE IMPLIED WARRANTY OF MERCHANTABILITY AND WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.

IN THE EVENT OF ANY DEFECT IN, OR FAILURE OF, THE PRODUCT, OR IN THE EVENT THE PRODUCT FAILS TO PERFORM AS REPRESENTED OR EXPECTED, SGSG WILL PROVIDE REPLACEMENT PRODUCT AND REASONABLE LABOR CHARGES TO AN AUTHORIZED WARRANTY SERVICING DEALER. DEALER WARRANTY CLAIM PAYMENTS ARE LIMITED TO THE AMOUNT SET FORTH IN THE SGSG DEALER WARRANTY CLAIMS PAY-OUT SCHEDULE NOT TO EXCEED THE ORIGINAL INVOICE AMOUNT. FOR PURPOSES OF THIS WARRANTY, THE ORIGINAL INVOICE AMOUNT INCLUDES THE PRICE OF THE PRODUCT AND INSTALLATION LABOR PAID AT THE TIME OF THE INITIAL INSTALLATION. PROVIDED, THAT IF THE SAME PRODUCT IS NOT AVAILABLE SGSG MAY REPLACE WITH A SIMILAR PRODUCT AT ITS SOLE DISCRETION.

IN NO EVENT SHALL SGSG BE LIABLE OR RESPONSIBLE FOR ANY OTHER COSTS, ATTORNEY'S FEES, EXPENSES, LOSSES OR DAMAGES (REGARDLESS OF WHETHER THEY ARE DEEMED TO BE DIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL) THAT ARE IN ANY WAY RELATED TO THE PRODUCT OR ANY FAILURE OF THE PRODUCT TO PERFORM AS REPRESENTED OR EXPECTED AND WHETHER ARISING IN CONTRACT, WARRANTY, NEGLIGENCE, STRICT PRODUCTS LIABILITY, TORT, OR OTHERWISE. SGSG DOES NOT ASSUME LIABILITY FOR ANY WARRANTY, LOSS OR DAMAGE OTHER THAN AS EXPRESSLY STATED IN THIS LIMITED WARRANTY. SGSG IS NOT LIABLE FOR ANY LOSSES OR DAMAGES RELATED TO OR INVOLVING GLASS BREAKAGE.

SOME STATES/PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. SOME STATES/PROVINCES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE/PROVINCE TO STATE/PROVINCE.

**SGSG's total liability, whether for breach of contract, warranty, negligence, strict products liability, or commission of any other tort, violation of any statute, regulation, or ordinance, or otherwise, is limited to the purchase price of the particular Product and installation labor sold under this warranty as stated on the original invoice.**

In the event that it is necessary to replace defective film, any such replacement will not extend the duration of this warranty coverage. SGSG reserves the right to approve the warranty repair service provider who will perform the warranty claim service. All warranty claim payments will be made to the warranty repair service provider who has been authorized by SGSG to perform the warranty service pursuant to the terms of this warranty.

Oral or written statements by any party other than in this warranty should not be relied upon by you, and are not part of this warranty. NO OTHER PERSON OR ENTITY, INCLUDING THE DEALER, HAS ANY AUTHORITY OR POWER TO MODIFY OR EXTEND THIS WARRANTY.

THIS LIMITED WARRANTY CAN ONLY BE MODIFIED BY A WRITTEN AGREEMENT SIGNED BY AN OFFICER OF SGSG.

**A CUSTOMER INFORMATION**

Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State/Province: \_\_\_\_\_ Zip /Postal Code: \_\_\_\_\_  
 Daytime telephone number: \_\_\_\_\_

**B DEALER INFORMATION**

Name/Company name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State/Province: \_\_\_\_\_ Zip /Postal Code: \_\_\_\_\_  
 Telephone number: \_\_\_\_\_

**E INVOICE AMOUNT**

Product amount: \_\_\_\_\_  
 Labor: \_\_\_\_\_  
 Subtotal: \_\_\_\_\_  
 Sales tax: \_\_\_\_\_  
 Total: \_\_\_\_\_

**C PRODUCT INSTALLATION INFORMATION**

Film Location/Type:  
 Eyebrow \_\_\_\_\_  Front side windows \_\_\_\_\_  
 Rear side windows \_\_\_\_\_  Back window \_\_\_\_\_  
 Miscellaneous \_\_\_\_\_  
 Roll Number: \_\_\_\_\_  
 Date of installation: \_\_\_\_\_

**D AUTOMOBILE INFORMATION**

Make: \_\_\_\_\_ Model: \_\_\_\_\_  
 Year: \_\_\_\_\_ VIN # (last 6 digits): \_\_\_\_\_

I hereby acknowledge that I have read the terms of this warranty, and I agree to the terms and conditions of this warranty. I acknowledge that this warranty is not valid unless signed below.

Customer signature: \_\_\_\_\_ Date: \_\_\_\_\_  
 Dealer signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Retain this completed document with proof of purchase in your records.**

8. CUSTOMER AND DEALER PLEASE NOTE: The following information must be completed by the dealer (and the customer) at the time of installation of the Product in order to make a warranty claim at a later date. PLEASE PRINT CLEARLY. WARRANTIES THAT ARE NOT LEGIBLE AND/OR DO NOT PROVIDE COMPLETE INFORMATION MAY DELAY PROCESSING OF WARRANTY CLAIMS AND/OR RESULT IN THEIR DENIAL.

FOR PROPER CARE AND MAINTENANCE, SEE THE CARE AND MAINTENANCE INSTRUCTIONS FOR THE PRODUCT INCLUDED WITH THIS WARRANTY PACKET, OR YOU CAN OBTAIN A COPY OF THE CARE INSTRUCTIONS AT <https://www.solargard.com/automotive/automotive-products/automotive-warranties>.

**9. To Transfer this Warranty:** This warranty may only be transferred to the first subsequent purchaser of an automobile within five (5) years of original film installation in accordance with the process and rules set forth at the Solar Gard® Website at <https://www.solargard.com/automotive/automotive-products/automotive-warranties>.

**10. To Make a Warranty Claim:** SGSG reserves the right to verify eligibility for this warranty coverage, and to inspect the affected window before approving a claim. To make a warranty service claim, it is required that the following steps be followed:

**11.** Contact your original installing dealer to initiate a warranty service claim. If your original installing dealer is not accessible, contact Solar Gard's Warranty Service Department at [solargardwarranties@saint-gobain.com](mailto:solargardwarranties@saint-gobain.com).

2. In order to process a warranty claim, a Solar Gard dealer must receive the following warranty claim support materials:
  - a) A copy of this fully completed Warranty agreement.
  - b) Proof of purchase from the installing dealer. This information is best provided by keeping a copy of your proof of purchase invoice attached to your warranty agreement.
3. Upon completion of the warranty repair service, the customer will be required to sign a warranty repair claim form. This form will enable the dealer to be reimbursed for the warranty repair service.
4. All warranty claim payments will be made to the warranty repair service provider who has been approved in advance by SGSG to perform the warranty service pursuant to the terms of this warranty.
5. **All warranty repair service claims must be submitted to SGSG by the authorized warranty repair service provider within 180 days of completion of the warranty event. For warranty claims greater than \$2,500.00, the authorized warranty repair service provider must obtain written pre-approval from SGSG before beginning the warranty repair service.**

For additional warranty claim questions contact:

Solar Gard  
Warranty Service Department  
E-mail: [solargardwarranties@saint-gobain.com](mailto:solargardwarranties@saint-gobain.com)  
Phone 866-572-1922

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